



BEST PRACTICES for Data Visualization

CSTE Public Health Drug Overdose Surveillance
Training Series for Local/Territorial Jurisdictions



March 2021

Humans comprehend by visualization.

New studies in what has become known as the architecture of data visualization provides insight into the techniques of graphical representation of data, allowing for ease of comprehension and analysis. Choosing the proper visualization, graph or chart impacts the desired results and works to serve a specific purpose. Effective visualization makes complex data more accessible, understandable, and persuasive. This article offers best practices for data visualization.



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Speak to a specific audience

Consider the audience and the message you are trying to convey. If you are trying to convey the effects of climate change to a group of legislators, your goal is to inspire urgency. In this case, highlight the drastic effects of climate change along with a temporal component to make the repercussions imminent. Tailor your visuals to convey the right message.

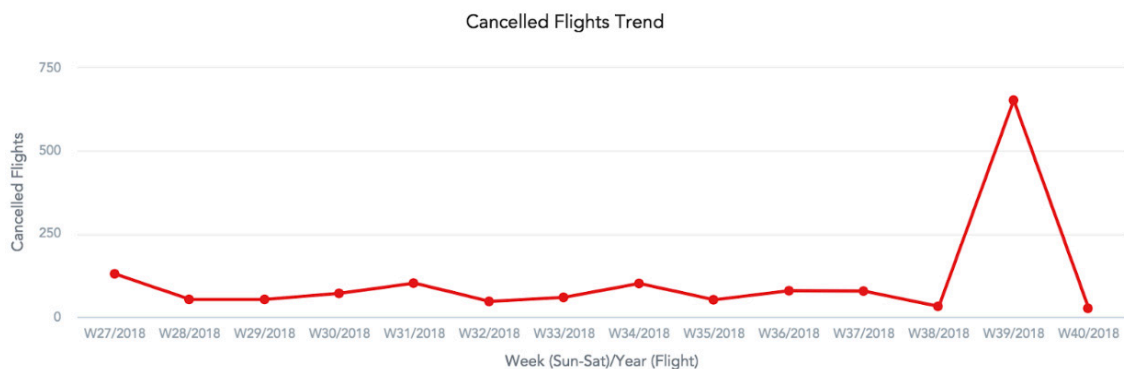
Choose the right visual

Tables show quantitative information but they tend to be overwhelming. Provide a narrative to explain the information.

Channel ▲	Campaign	Total Cost	MQLs	Cost per MQL
Content Syndication	E-Commerce Data Matt...	\$19,345.26	40	\$483.63
Digital	Game Time Savings	\$21,035.77	90	\$233.73
Digital	Many-to-Many Healing	\$22,609.90	46	\$491.52
Email	Analytics Maturity Cam...	\$2,031.05	24	\$84.63
Email	Quarterly Trends Camp...	\$13,037.58	36	\$362.16
Tradeshaw	CIO Summit	\$128,089.00	381	\$336.19
Sum		\$206,148.56	617	

Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

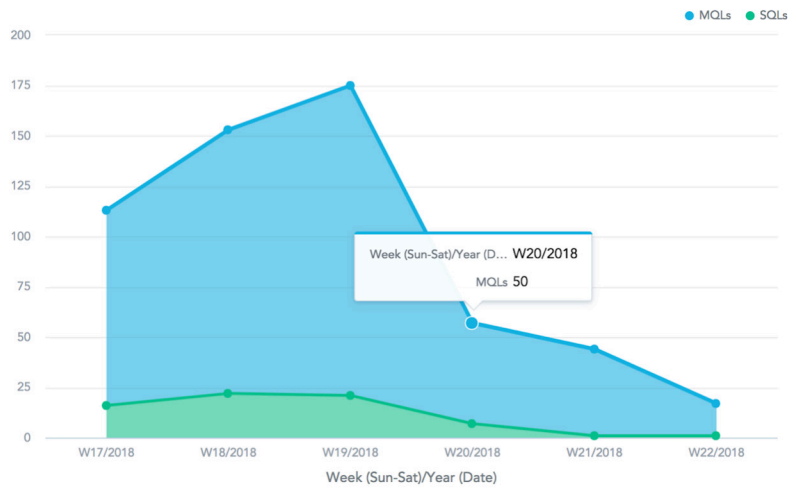
Use a line chart to track changes over time or to show the relationship between two or more variables.



Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

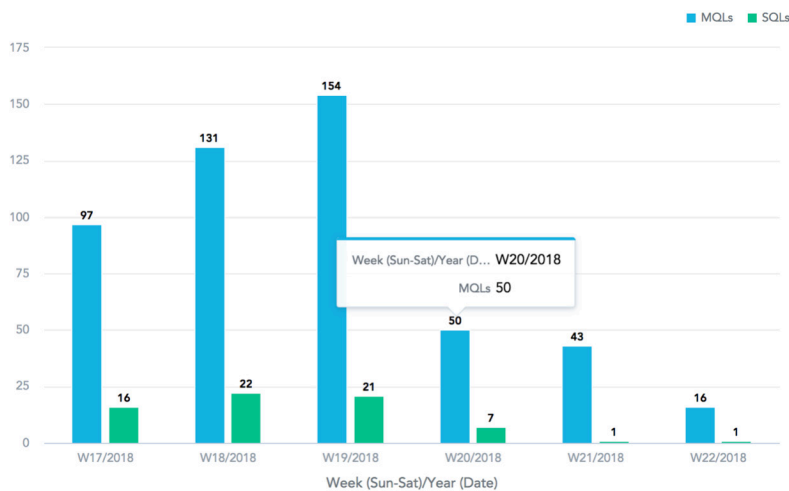


Use an area chart to highlight differences in the area covered under the lines.



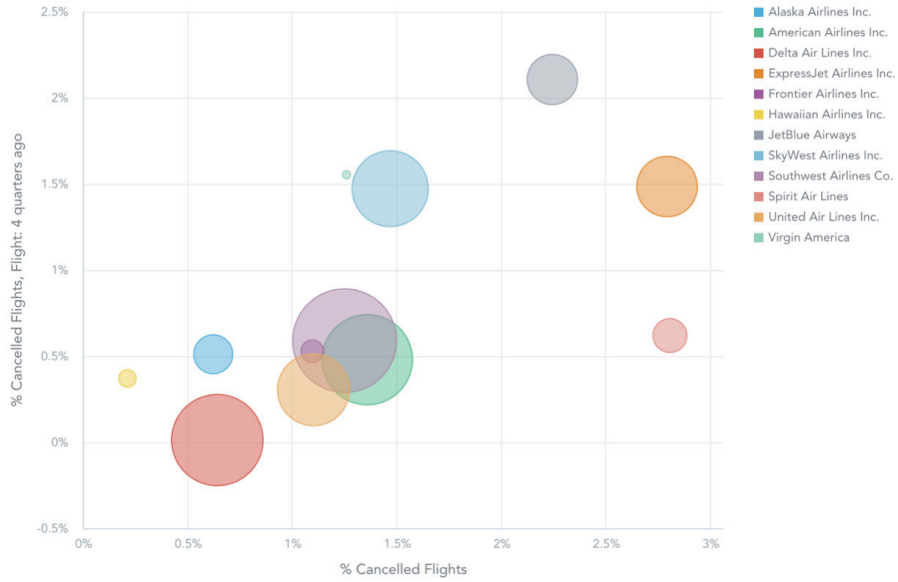
Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

Use a bar chart to compare different quantities or to show differences among categories. Different colors show different categories.



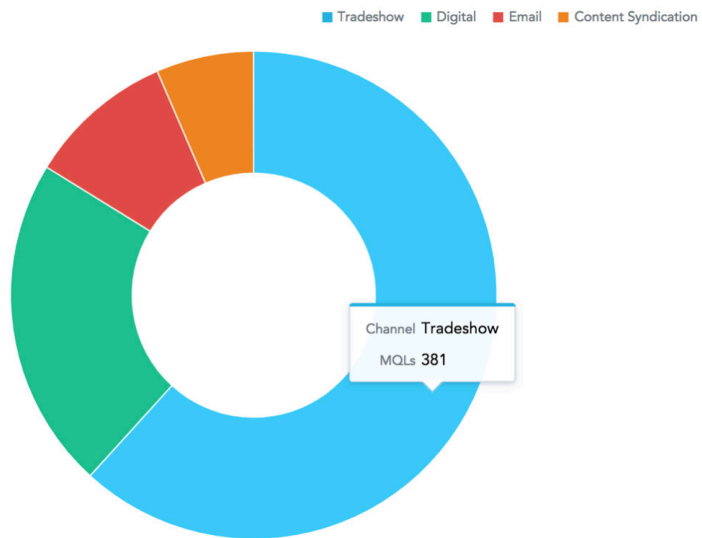
Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

Use a bubble chart to add a third dimension. The size of each bubble represents an additional aspect.



Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

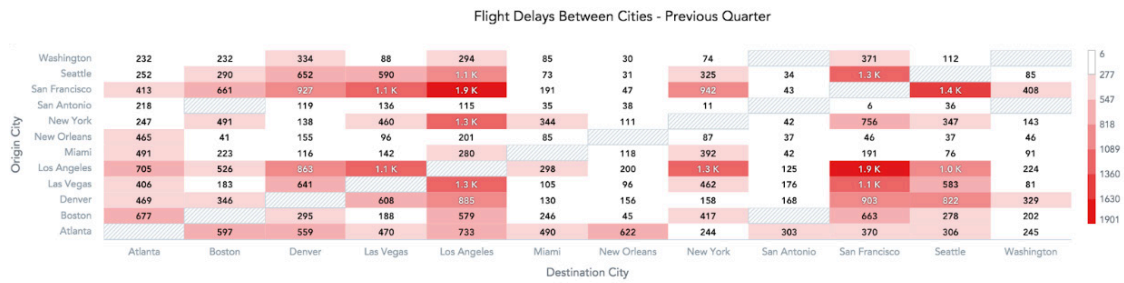
Pie charts compare parts of a whole. Donut cards are pie charts with a hole in the center. Avoid comparing two pie charts, it makes for visual confusion.



Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

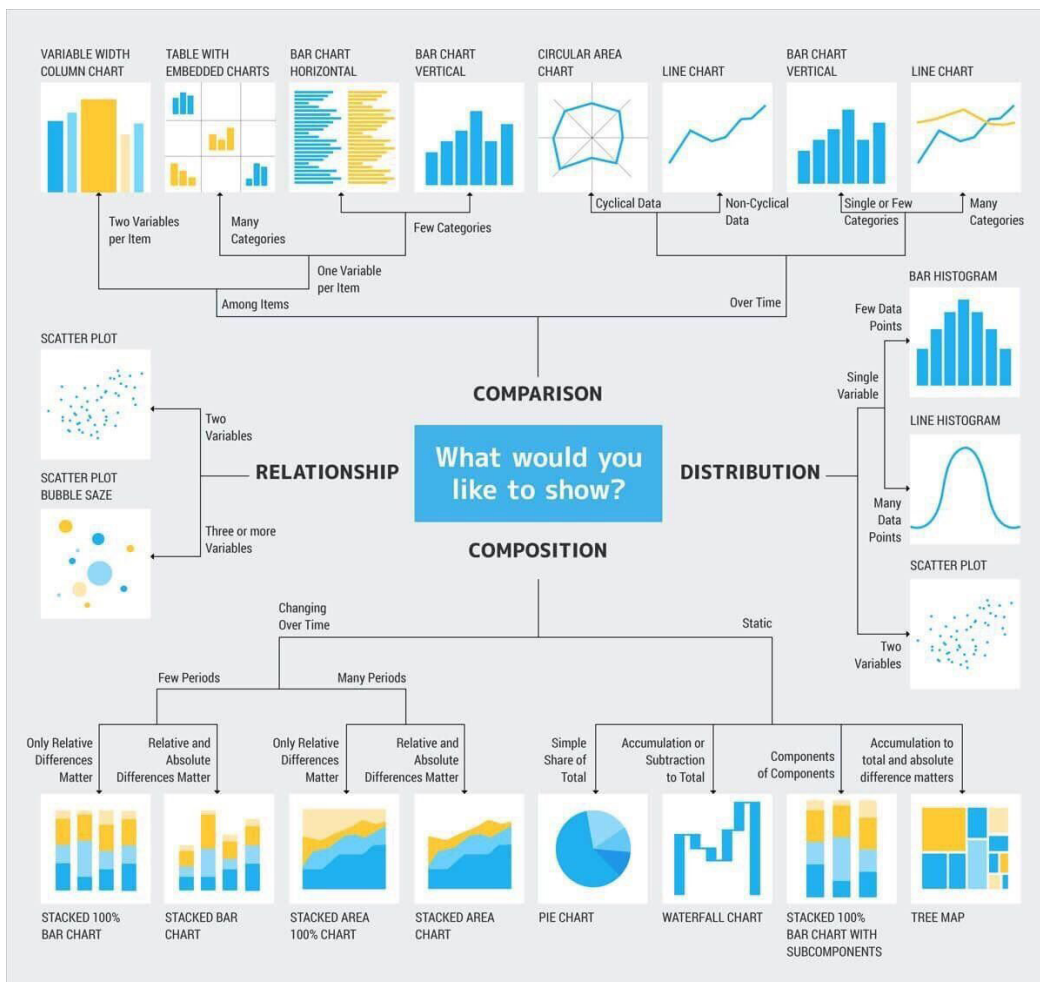


Heatmaps show an array of quantities in a color-coded fashion and show correlations between a set of variables.



Source: <https://www.gooddata.com/blog/5-data-visualization-best-practices-0>

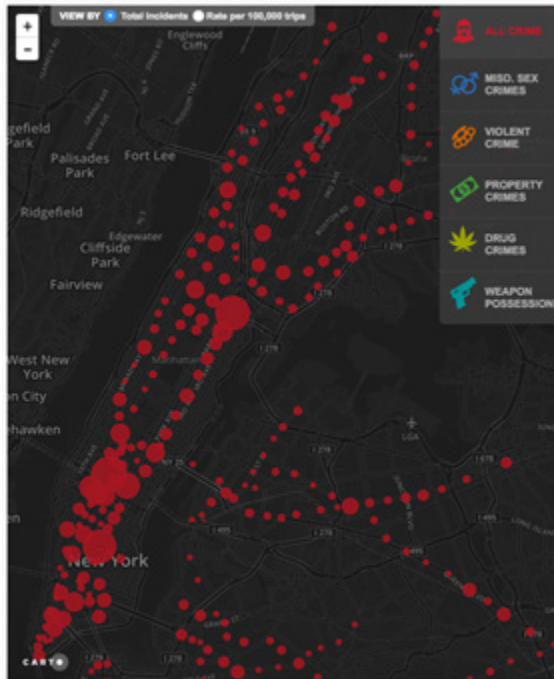
Use a comprehensive guideline, or cheat sheet, to identify your visualization applications.



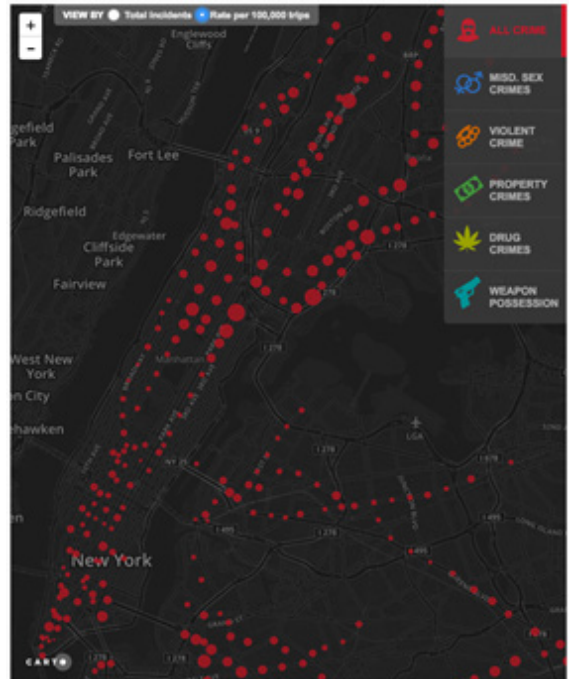
Source:

Provide context in your visuals

The left image shows number of crimes at different subway locations. The image on the right shows the same data as the number of crimes per 100,000 trips through a station. This plot shows a completely different story.



The News' analysis was based on NYPD data on nearly 48,000 felonies and misdemeanors recorded over a five-year period July 2008 through June 2013, obtained via a Freedom of Information Law request, and MTA ridership data between 2008 and 2013. A trip is defined as when a rider swipes into a turnstile, and does not include transfers at that station. If transfers were included, the crime rate at express and transfer stations would be significantly lower. Crimes aboard a train are attributed to the nearest platform.

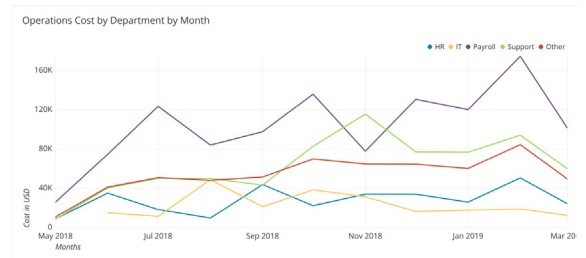
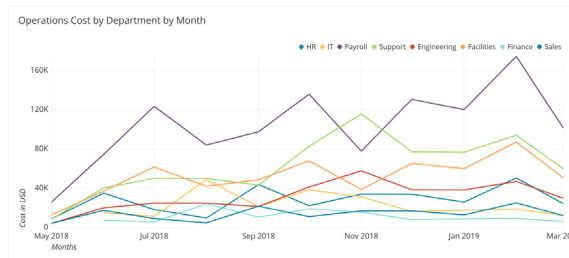


The News' analysis was based on NYPD data on nearly 48,000 felonies and misdemeanors recorded over a five-year period July 2008 through June 2013, obtained via a Freedom of Information Law request, and MTA ridership data between 2008 and 2013. A trip is defined as when a rider swipes into a turnstile, and does not include transfers at that station. If transfers were included, the crime rate at express and transfer stations would be significantly lower. Crimes aboard a train are attributed to the nearest platform.

Source: <https://www.nydailynews.com>

Keep things simple and digestible

The first image shows too many categories and can easily overwhelm the reader. The differences in trends are ambiguous. The second plot reduces the number of categories to increase simplicity.

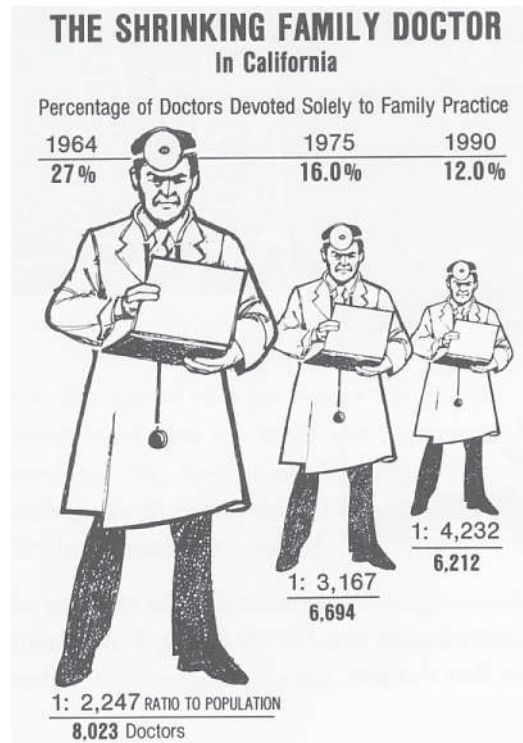


Source: <https://chartio.com>

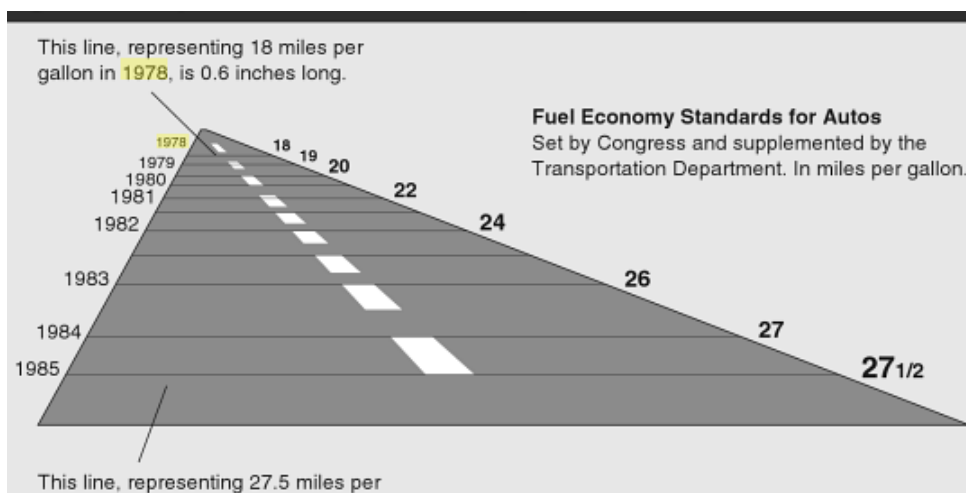


Practice graphical integrity

In the following images, the change of proportion in the visuals is overblown as compared to changes in absolute numbers. This is misleading and is referred to as the “Lie Factor.” In other words, the scale of the graphic should always correspond to changes in the data being represented.



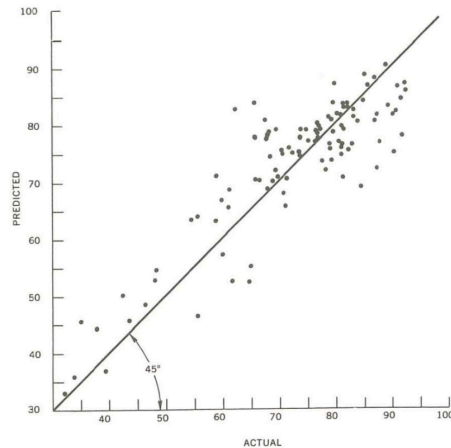
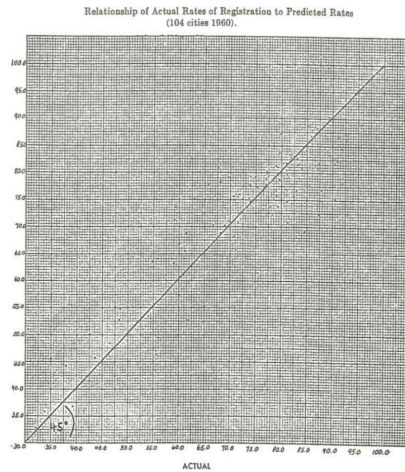
Source:



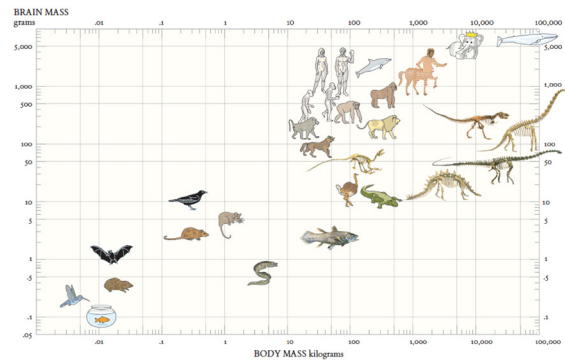
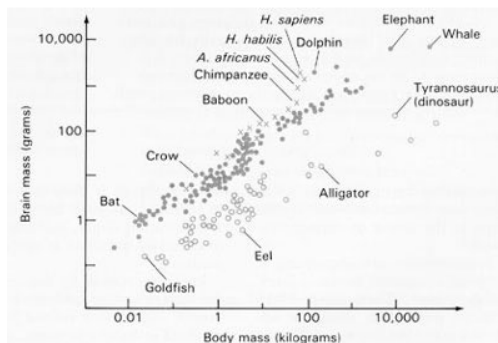
Source: Tufte, 1991

Maximizing the data-ink

Data-ink corresponds to the parts that represent data on a plot. Maximize data-ink and erase as much non-data-ink as possible. The left image is redesigned to be more intuitive and effective with the plot on the right.

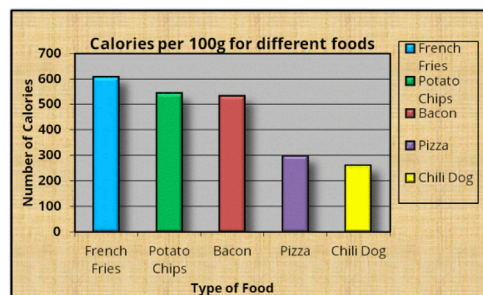


Source: Tufte, Edward R. 1986. *The Visual Display of Quantitative Information*. Cheshire, CT, USA: Graphics Press

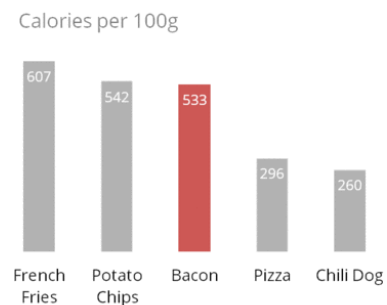


Source: Tufte, Edward R. *Beautiful evidence. Vol. 1*. Cheshire, CT: Graphics Press, 2006

BEFORE



AFTER

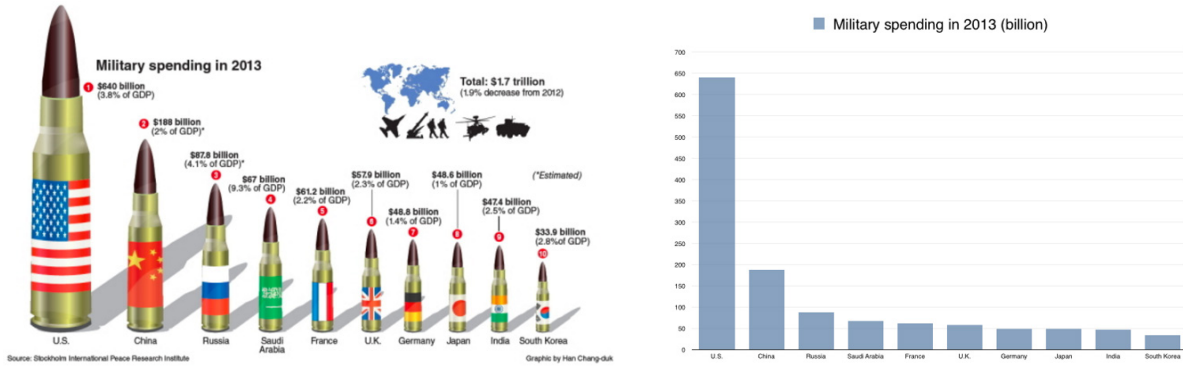


Source: <https://medium.com/@plotlygraphs/maximizing-the-data-ink-ratio-in-dashboards-and-slide-deck-7887f7c1fab>



Avoid chartjunk

Avoid excessive and unnecessary use of graphics or elements that do not contribute directly to conveying the main message of the visualization.



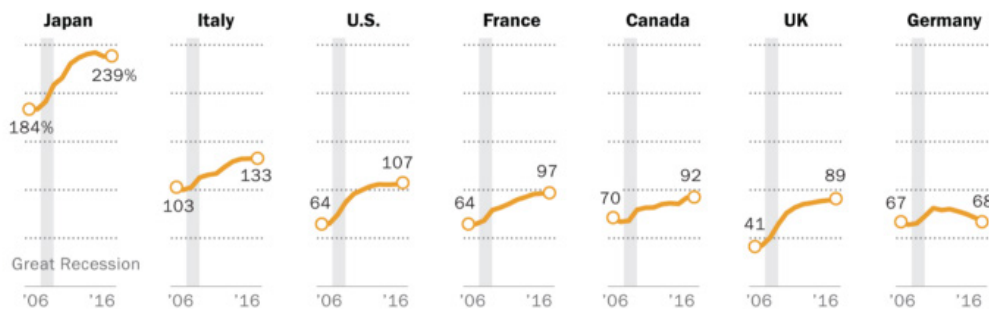
Source: <https://medium.com/@migle.rusteikaite>

Use classic design techniques with small multiples

Display several charts in a consistent manner at a small size to show related trends.

After Great Recession, debt increased substantially in most G-7 economies

Total gross debt as a share of GDP in the Group of Seven nations



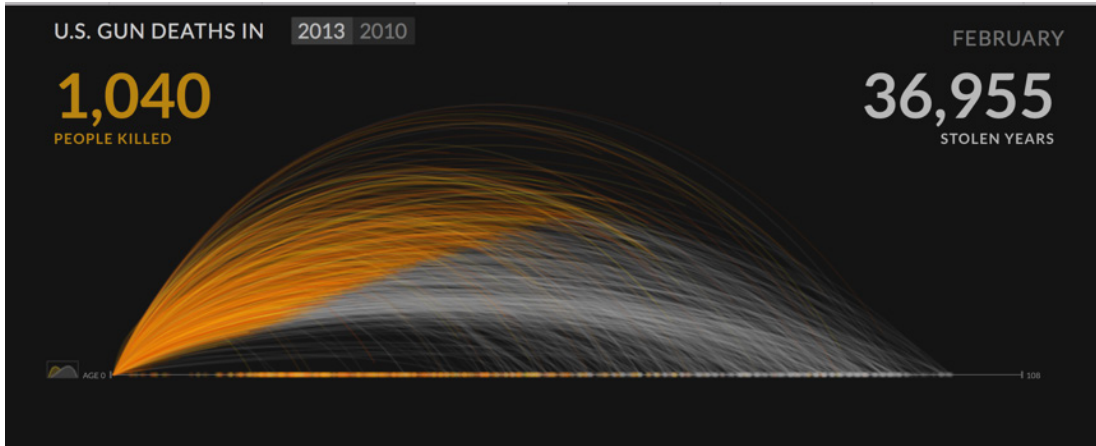
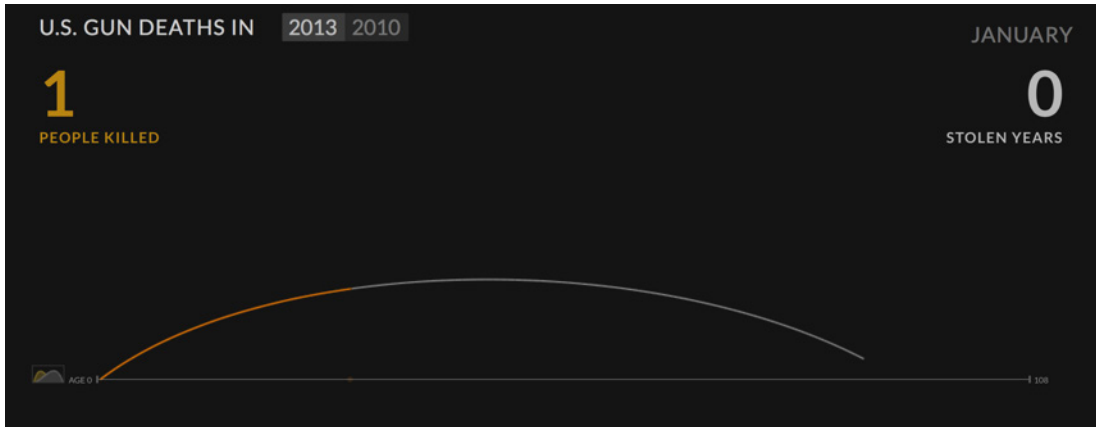
Note: Gross debt represents total liabilities of all levels and units of government — national, state/provincial and local — less liabilities held by other levels or units of government, unless otherwise noted by source.

Source: The International Monetary Fund, World Economic Outlook, accessed Sept 7, 2017.

PEW RESEARCH CENTER

Source:

Show trends of time for dramatic messages



Source: Periscope. 2018. "US Gun death in 2010 and 2013." <https://guns.periscopic.com/?year=2013>



DESIGN PRINCIPLES for Visualizations

There are several principles of design put forth by several influential designers and visualization experts.

The schools of thought are:

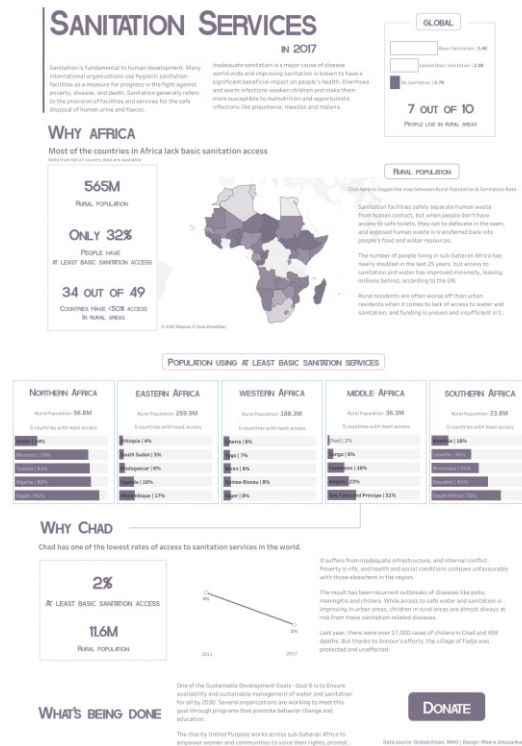
1. Tufte's design principles
2. Melissa Anderson's principles
3. Gestalt's principles of design

Several of Tufte's principles have been incorporated into the best practices discussed above. Below, we discuss Gestalt's principles of design:

These principles are centered around seven pillars: enclosure, similarity, continuity, closure, connection, proximity and symmetry.

Enclosure

Objects placed within enclosures or boundary-like structures are perceived as a group. Use enclosures to cluster elements that are part of a group. In the below infographic, boxes are used to group key pieces of information.

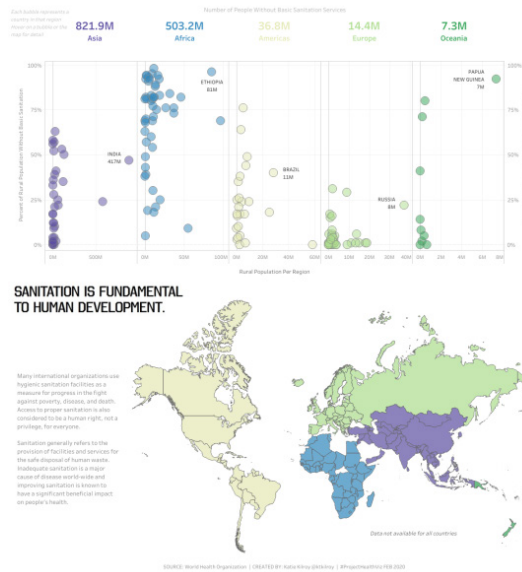


Source: Meera Umasankar, Tableau representative

Similarity

When objects share similar features/attributes, such as shapes, colors, sizes, they are perceived to be in the same group. The visuals below use color, shapes, and sizes to identify similar groups.

RURAL COMMUNITIES THAT STILL DON'T HAVE ACCESS TO BASIC SANITATION IN 2017

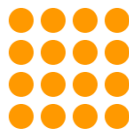


Source: Katie Kilroy <https://public.tableau.com/profile/katie.kilroy>

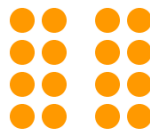
Proximity

Proximity of data elements in a plot signals that the elements belong to a group. Proximity is powerful enough to override differences in shapes/colors/etc.

This is perceived to be one group and the components somehow related to each other.



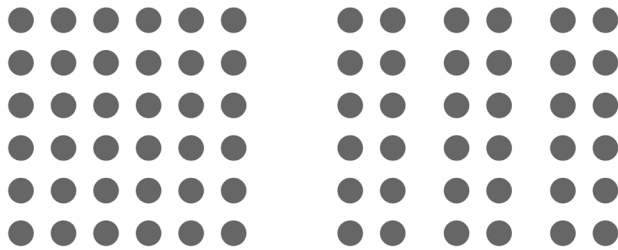
We perceive two groups here, and understand that there are differences between them.



Source: Andy Rutledge <https://www.usertesting.com/blog/gestalt-principles>
 Source: Steven Bradley <https://www.usertesting.com/blog/gestalt-principles>



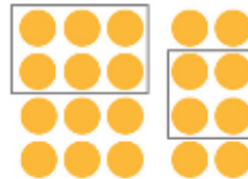
Proximity refers to how close elements are to each other. For example, the group of lines on the left is seen as one group, whereas; the group on the right is perceived as three separate groups. The only difference between the two groups of lines is the proximity of the lines.



<https://www.toptal.com/designers/ui/gestalt-principles-of-design>

Closure

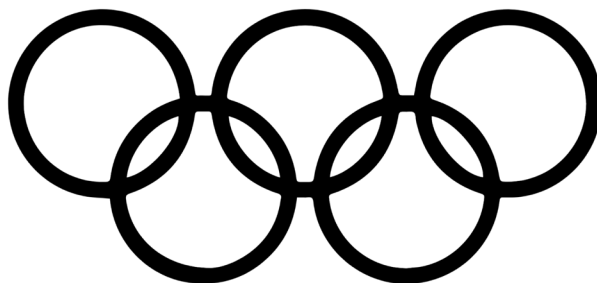
Enclose items that belong in a group.



Source:

Symmetry

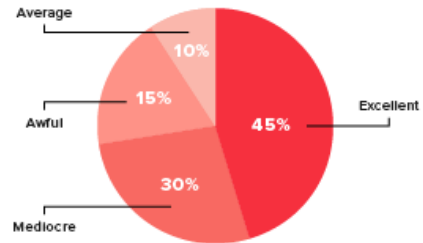
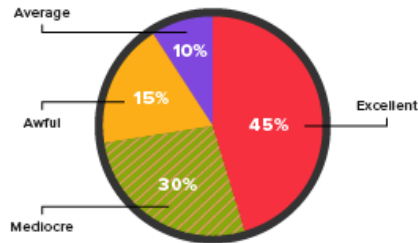
This principle says that your brain will perceive ambiguous shapes in as simple a manner as possible. For example, a monochrome version of the Olympic logo is seen as a series of overlapping circles rather than a collection of curved lines.



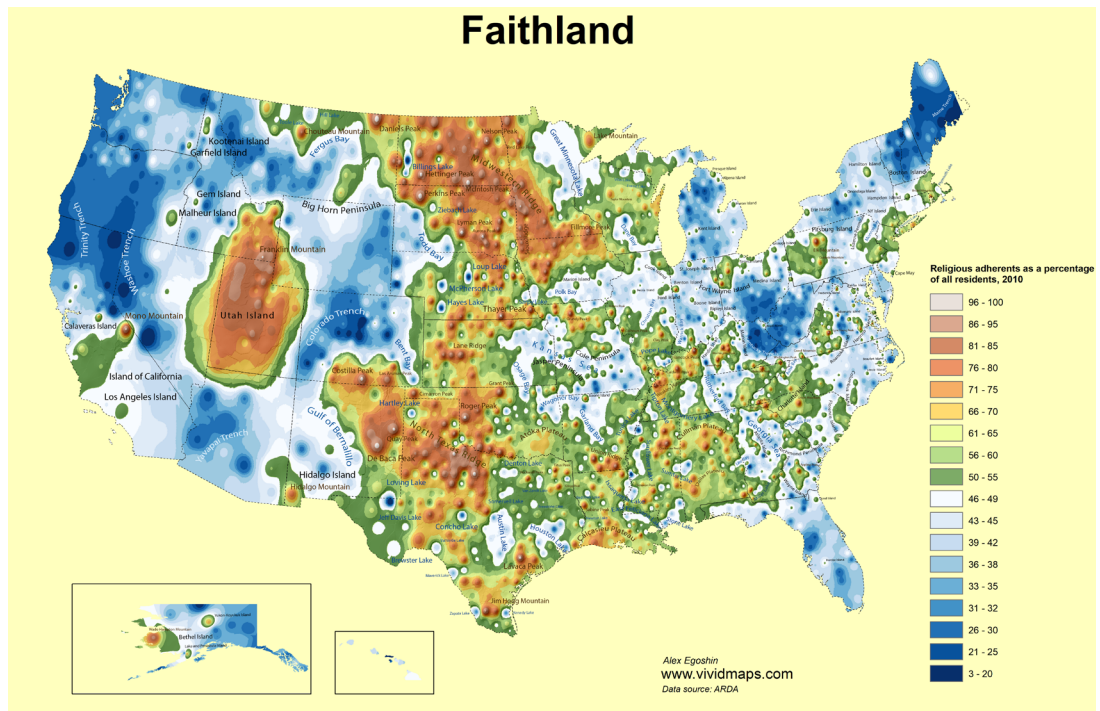
<https://www.toptal.com/designers/ui/gestalt-principles-of-design>

DO'S AND DON'TS

Don't use more than 6 colors in a single layout



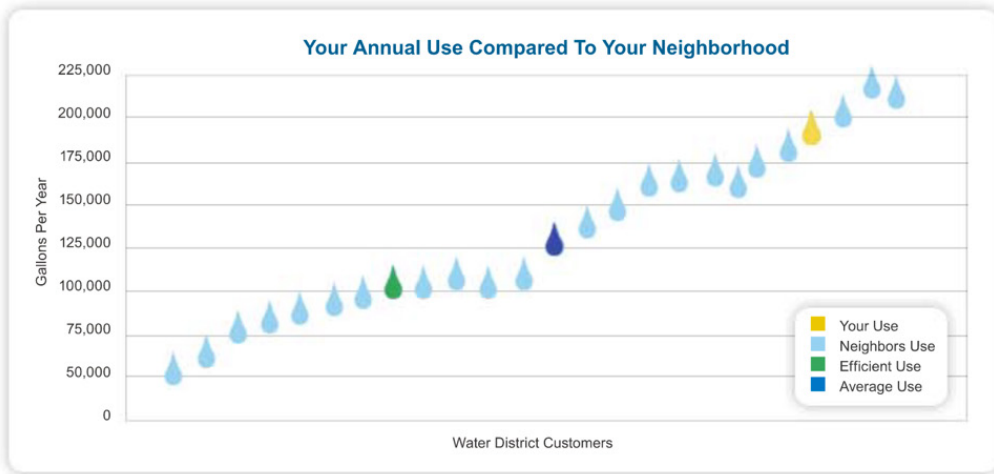
Source: <https://www.columnfivemedia.com>



Source: Visualization by Alex Egoshin at Vivid Maps



The colors allotted for the different categories are indistinguishable leading to poor understandability.



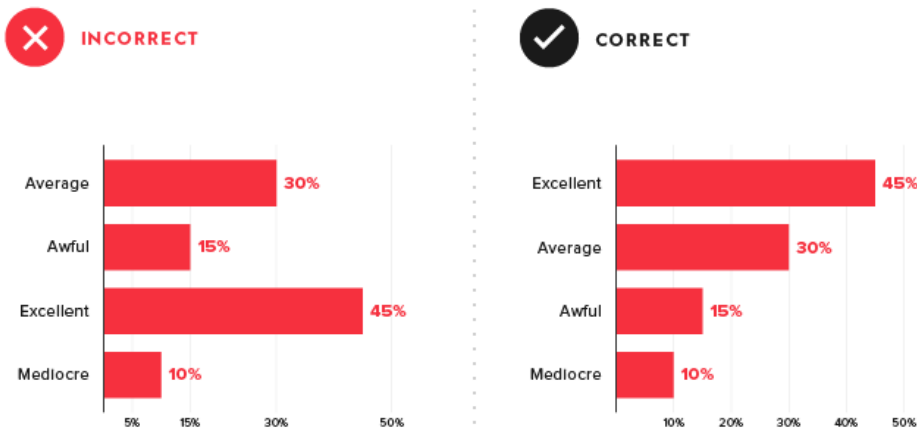
Source: Graph via Radian Developers

In contrast, the above graph is clearly defined, simple, and uses different colors to convey the message.

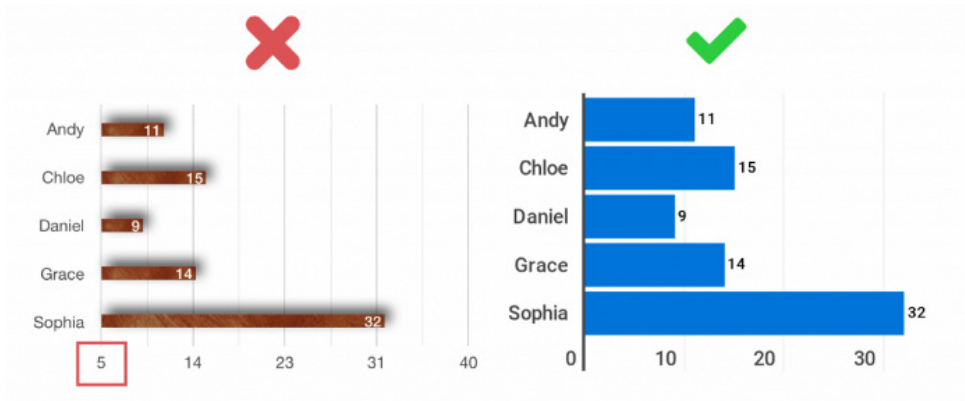
Use good axis measurements and labels

Use natural increments on your axes. Don't misrepresent your data by starting axes at arbitrary points. Arbitrary starting points exaggerate differences in data.

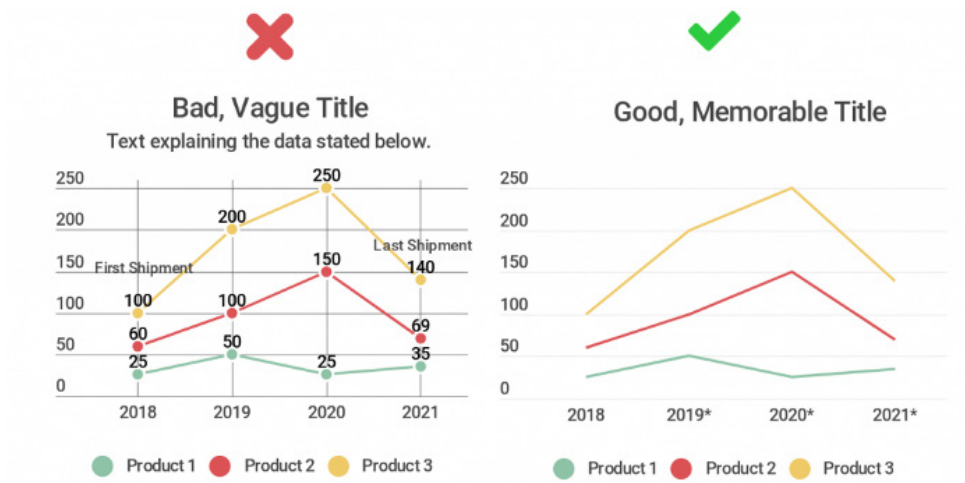
Always order your data for ease of understanding.



Source: <https://www.columnfivemedia.com>



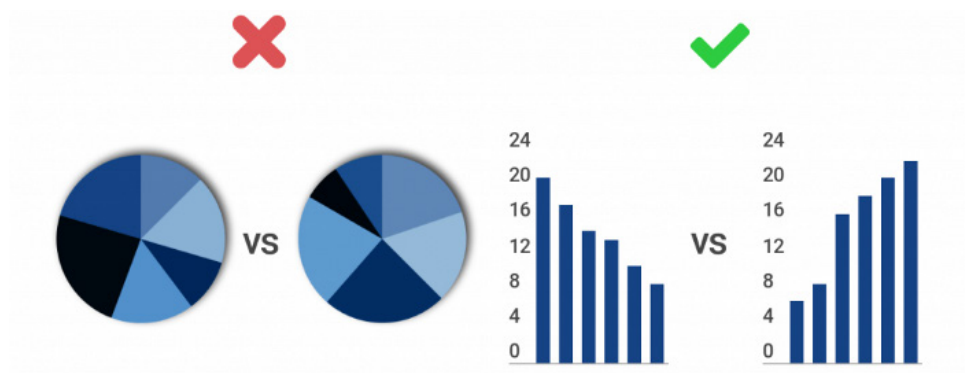
Source: <https://medium.com/@Infogram>



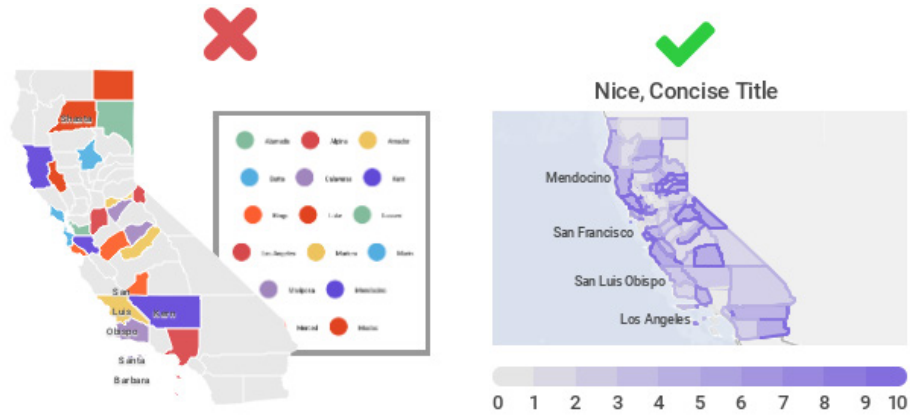
Source: <https://medium.com/@Infogram>

Don't overload the charts with labels, legends, and extra information

Be selective about the text you add to the chart. Make sure that the axes are labeled properly. Feel free to add a pop of color to highlight a data point that stands out.

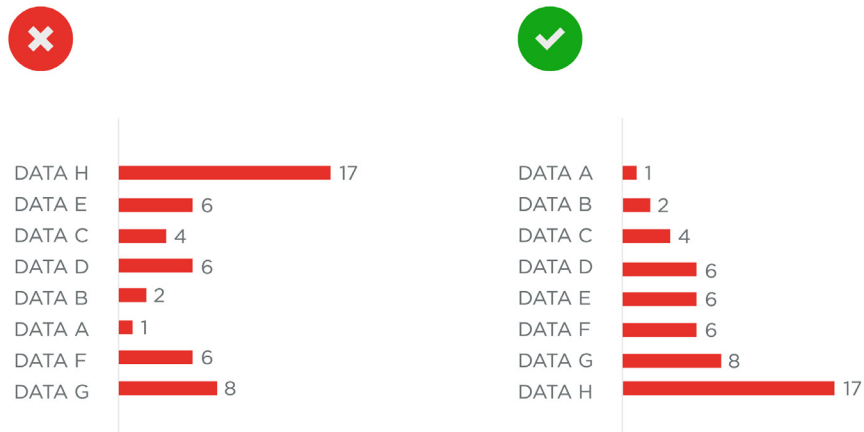


Source: <https://medium.com/@Infogram>



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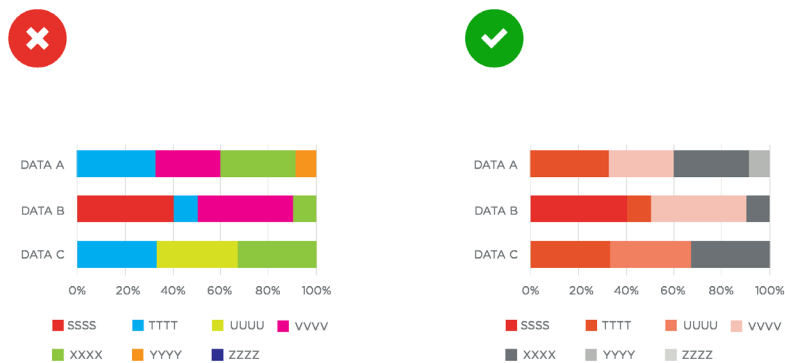
Order your data



Source: <https://www.merrittgrp.com>

Keep Your Colors to a Minimum

Too many colors can overwhelm a reader. A good rule of thumb is to use no more than 6 colors in one visual.

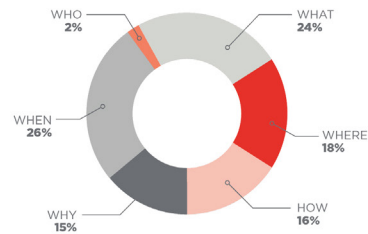
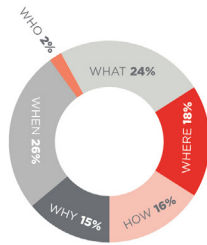


Source: <https://www.merrittgrp.com>



Label All Visual Elements Clearly

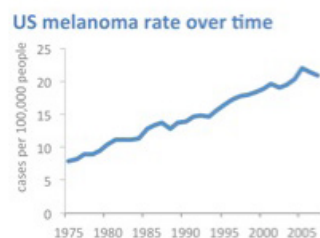
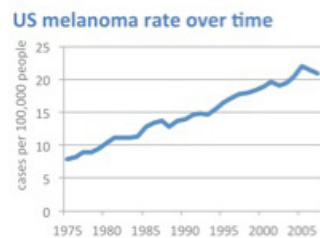
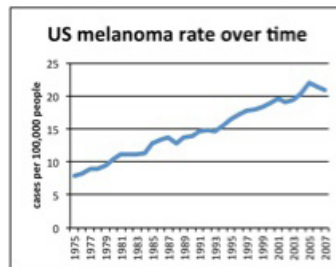
Keep labels easy to read and short. Make sure all visual elements are labeled.



Source: <https://www.merrittgrp.com>

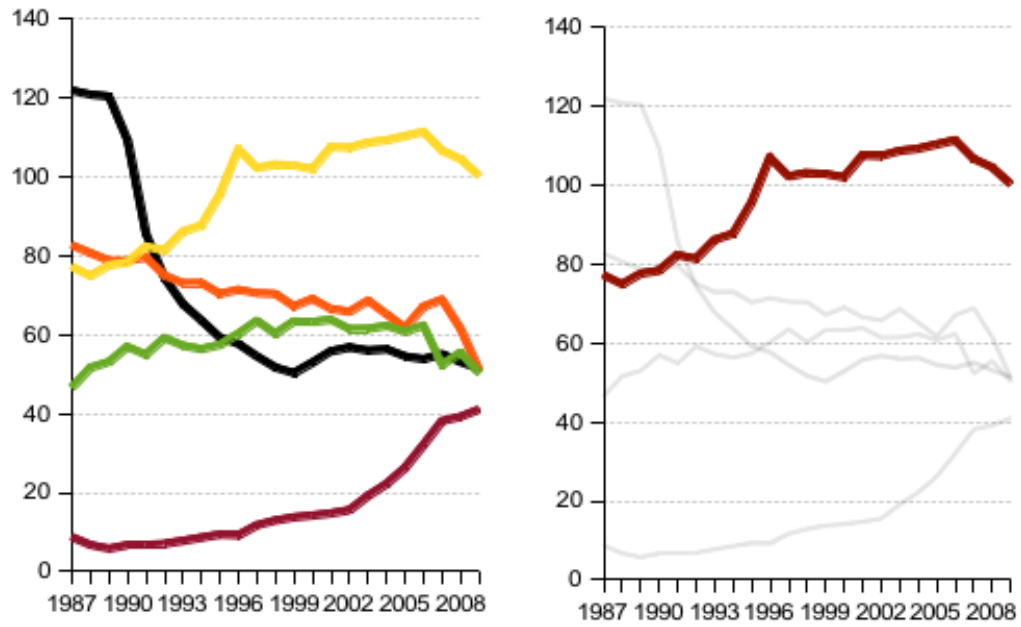
Simplify less important information

Eliminate distracting elements such as gridlines. Avoid rotating tick labels.



Source: <https://guides.library.duke.edu/datavis/topten>

Highlight the most important elements of your visual with color



Source:

Data visualization is an effective tool that achieves the goal of communicating information clearly and effectively.

Following these basic principles of design helps the reader to perceive objects easily and enables decision makers to view, understand and analyze complex concepts.



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